




Pathways and the Future of Communities

 Pathways Community Network
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Pathways is a non-profit organization that works to support communities with a variety of tools that help human services providers work together, reduce costs and increase the impact of their services, so more people find the path to success.

These systems and services Pathways offers give communities the power to:

- Help people who are in need to connect with and receive human services, including housing, counseling, financial assistance and health care
- Ensure that the services that people obtain are appropriate and effective
- Generate data that can be used to monitor the long term impact of these services

"Timely, accurate data and analysis help communities make better decisions, so people in need get effective help. That's why Pathways is a good investment of my charitable dollars." - *Richard Burroughs, President, Applied Software*

"I support Pathways because it assists service providers in such a broad way and because its not as well known to the charitable giving community. It deserves, and needs, the support." - *David Stockton, Kilpatrick Stockton LLP*

Pathways Honors

PC Week/Technology Managers Forum Awards for use of cutting edge Internet technology to benefit communities and people who are in crisis

The international **Ericsson Internet Community Awards** for innovative use of wireless technology to assist outreach workers in the field

HUD Best Practice Awards for implementation of the City of Atlanta's Community Information Sharing System (CISS)

What We Do

Pathways focuses on communities. Our services enable communities to operate more efficiently and humanely by supplying decision-makers with critically needed data and by facilitating collaboration among human services agencies

Information Systems



PATHWAYS COMPASS, a Community Information Sharing System, is a web-based software application for communities and human service providers (including health care providers and homeless providers) that fulfills HMIS requirements. It also helps communities analyze community needs and assists local organizations in effective resource allocation

Technical Assistance



Pathways provides consulting and technical assistance for community collaboratives and coalitions on how work together more effectively. Topics include:

- how to launch effective community collaboratives and community information systems
- how to evaluate and continuously improve system implementations
- consensus building and problem resolution

Data Analysis/Research



The Pathways Homeless Census and Survey projects, recognized by HUD as a model for communities to follow for point-in time counts of homeless persons, provide communities with current data on the numbers, characteristics and needs of their homeless populations. The City of Atlanta, Fulton, Clayton, DeKalb and Gwinnett counties are users of these services.

Training



Pathways is known for providing confidentiality, ethics, and case management training to community collaboratives, government agencies, and human service providers. Pathways has even provided technical assistance to local communities on behalf of the federal government to ensure compliance on these very important topics.

Who We Work With

Pathways gathers client and resource information from agencies and shares it among local support organizations. Analysis and timely presentation to community decision-makers results in services delivered in a more cost effective manner to people who are in need



Our Growth

Pathways was founded in 1995 with local governments and software user fees as its primary funding sources. Today, gifts from the private sector make it possible to develop and implement important new services to meet emerging community needs

Then

28 Agencies

Metro Atlanta

< 30,000 Transactions

< \$100K Distributed

Now

400 Agencies

Five States

> 900,000+ Transactions

> \$6M Distributed



Volume

Growth

Time

Where Funds Will Go

It is expected that new funding received will be invested in the following ways:

- Enhance data gathering capabilities to address new needs of community leaders and community organizations
- Add features and functions to the PATHWAYS COMPASS system to further improve agency and community efficiency
- Provide deeper and broader data analysis to community decision-makers, enabling limited funding to be used more effectively to benefit the community

1995

Metropolitan Atlanta Case Management Consortium, forerunner to Pathways Community Network, formed by local non-profit executives to develop a computer based, shared case management system

1998

\$380,000 in startup funding secured from the Whitehead, Campbell and Atlanta Foundations, United Way of Metropolitan Atlanta and Fulton County government
Web based Community Information System developed to link Atlanta human services providers

1999

PATHWAYS COMPASS version 2 introduced, containing 51 user designed enhancements
PC Week honors system for technical excellence

2000

Pathways is one of five winners of the international Ericsson Internet Community Awards
HUD honors Pathways with a Best Practice award
PATHWAYS COMPASS system usage expands to Florida

2001

PATHWAYS COMPASS system enhanced to include health care information
System usage expands to Montana

2002

Pathways designated as the State of Georgia's sole Homeless Management Information System (HMIS) provider

2003

PATHWAYS COMPASS adds HUD universal data elements and a new configurable intake wizard
Pathways conducts intensive 700 sq mile point in time count of homeless people in and around the city of Atlanta

2004

PATHWAYS COMPASS adds support for new HUD program data standards
Second intensive count of Atlanta's downtown homeless conducted

2005

Atlanta/DeKalb/Fulton homeless count expands to include 400 staff and volunteers
System usage expands to State of Washington

2006

Pathways launches aggressive multi-year initiative to add new PATHWAYS COMPASS features including new intake/discharge modules, robust community outcome measures and enhanced reporting
Pathways coordinates intensive homeless count and survey for suburban Clayton County, GA

Board Officers

President: Billy Hungeling, CPA, Hungeling and Sons PC

VP/Treasurer: Jim Fite, Managing Director, The Lenox Group LLC

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